ICTC Meeting Notes – December 20, 2023

Timan Wolf gave an overview of the Joint Task Force on Generative AI and its sub committees.

Tilman Wolf and Matthew Dalton discussed Copilot (formerly Bing Chat Enterprise), an enterprise-level AI chat with data protection available for campus community (log in with NetID). User data is protected within the organization, chat data is not saved, and data is not used to train models.

- FERPA compliant
- Data compliance through contract with UMass Amherst

Heather Sharpes-Smith gave IDEAS updates about Canvas:

- Prepping for migration of summer and fall classes
- Fall 2024 goal: move most classes to Canvas
- Developing a cohesive list of LTIs and a way to request additional LTIs
- IDEAS offers opt-in bi-weekly email updates about Canvas for instructors

Jon Berndt Olsen and Jeff Blanchard asked about grading issues for fall 2023 courses. The issue was identified as stemming from the migration of grades into SPIRE in specific instances. Through the conversation, IDEAS and IT team created communications and prompted further investigation of the issue. Chris Misra stressed the importance of reporting issues so that action can be taken.

Heather Sharpes-Smith and Chris Misra shared information about Grade Scope

Janine Solberg brought up issues with Turnitin

Janine Solberg shared about an incident of student reporting losing data in OneDrive. Karen Howard asked if the student could contact the IT Service Desk so that the issue can be investigated.

Jon Berndt Olsen asked about assistance for a student who can't afford a laptop. Matthew Dalton shared that laptops would need to be fully wiped of data, but that there also needs to be governance for this type of initiative. Chris Misra shared that this is an equity issue that goes beyond A&F and IT governance; any program would most likely need to be coordinated through the Dean of Students. Nikki Stoia underscores the need to develop such an initiative as she is aware of students doing classwork on their phones for lack of a laptop.